



JUNE 12, 2017

MEXICO TOURIST AUTO
INSURANCE TRAINING AID V 1.0
MEXICO INSURANCE ONLINE (MIO)

INTERNATIONAL INSURANCE GROUP
Agent Help Line 1-844-273-5527



Mexico Tourist Auto Insurance Training Aid

- Purpose:** Provide agents with both a quick step and also an in-depth overview to quote, issue, and service Mexico Tourist Auto insurance policies.
- When to Use:** Use this training aid to better understand and to best utilize the Mexico Insurance Online system to achieve your objective.
- Keep in Mind:** There are a few key points to remember in regards to Mexico Tourist Auto insurance:
- No US insurance coverage extends to Mexico that provides the legally required liability insurance. The “Mexico endorsement” on a US policy provides extremely limited physical damage coverage only.
 - You are only able to insure US plated vehicles traveling to Mexico. You will be unable to insure any Mexican plated vehicles, including **Mexican rental vehicles**.

Click on any of the following steps to be quickly directed to the information you are seeking.

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Quick Steps:

How to Login

Step	Action
1.	In your Internet browser, copy and paste the following link to access the Mexico Insurance Online (MIO) Portal. You may also click on the link below. https://www.mexicoinsuranceonline.com/
2.	Input your username and password that you created when you signed up.
3.	Agent codes are only used if the agency has multiple agents logging in under the same code. If you don't know of any agent code, then leave it blank.
4.	Click the green "Login" button.
5.	You have successfully logged into MIO.

How to Quote

Step	Action
1.	Once logged into the Mexico Insurance Online (MIO) Portal, locate the "Mexico Tourist Auto" button next to the Mexican flag on the left hand side of your screen. Right below, click on the button labeled "Quote / Issue Mexico Policy" to begin a quote. If you don't see "Quote / Issue Mexico Policy", click on the Mexican flag to expand the options.
2.	The initial quote page will ask for basic information including: travel info, vehicle info, towed unit info (if applicable), coverage info, and other info.
3.	After the initial quote page is completed, click on the green "Get My Quote!" button at the bottom of the page to review available coverages.
4.	You have successfully quoted a Mexico Tourist Auto policy.

How to Issue a Policy

Step	Action
1.	<p>After advancing from “Get My Quote!”, you will be able to review the “Quote Results” page.</p> <p>For more details of this page, please reference the Table of Content item How to Issue under In-Depth Overview on page 12.</p>
2.	You will have the option to choose a Mexican carrier and policy term length. Under the corresponding price you will see a green “Buy Now” button below it, which you will click to advance.
3.	Complete the vehicle owner information page and click the green “Continue with application...” button.
4.	Complete the following sections on this page: non-Mexico insurance info, lienholder info (if applicable), and primary vehicle info. After completing, click the green “Continue with application...” button to advance.
5.	<p>Once on the “Quote Application Summary” page, please review all the info you have entered into the system and confirm that it is all correct.</p> <p>If you need to make any corrections, utilize the “Click here to modify...” button at the end of each section. After reviewing and confirming the information, click the green “Continue with application...” button to advance.</p>
6.	You have reached the final page; review the disclosures with the insured including: Cancellation and Refunds, Policy Handling, and most importantly <u>IN CASE OF A CLAIM.</u>
7.	At the very bottom of the page, input the credit or debit card information and click on the green “I Agree (Purchase Policy)” button to issue the policy.
8.	<p>Once the policy has been purchased, an automatic email is sent to the email inputted during the vehicle owner info section. The email will contain a link back to this page.</p> <p>From the current screen, you can download as a PDF and print the policy by clicking the green “Print Policy” button.</p>
9.	You have successfully issued a Mexico Tourist Auto policy.

How to Retrieve a Quote

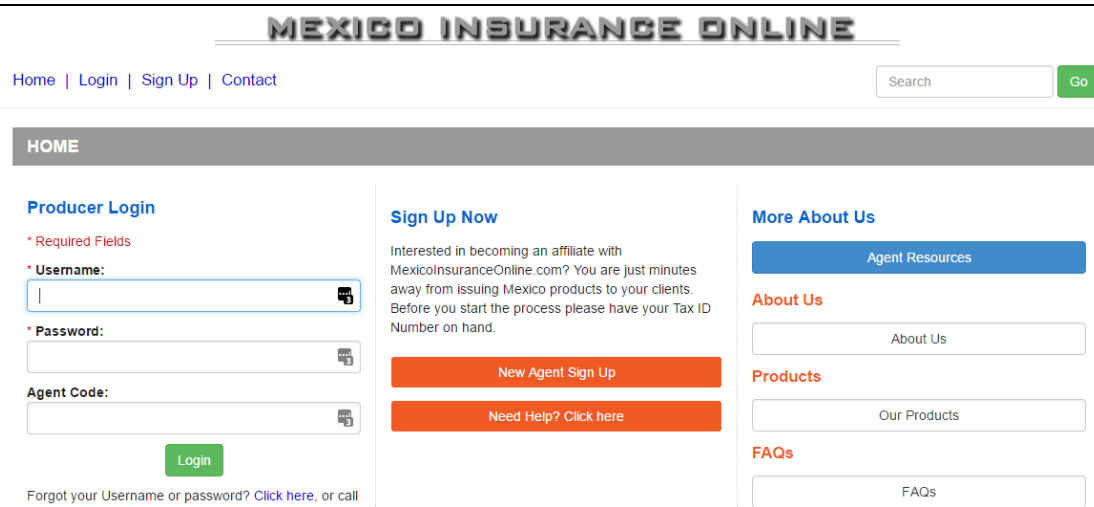
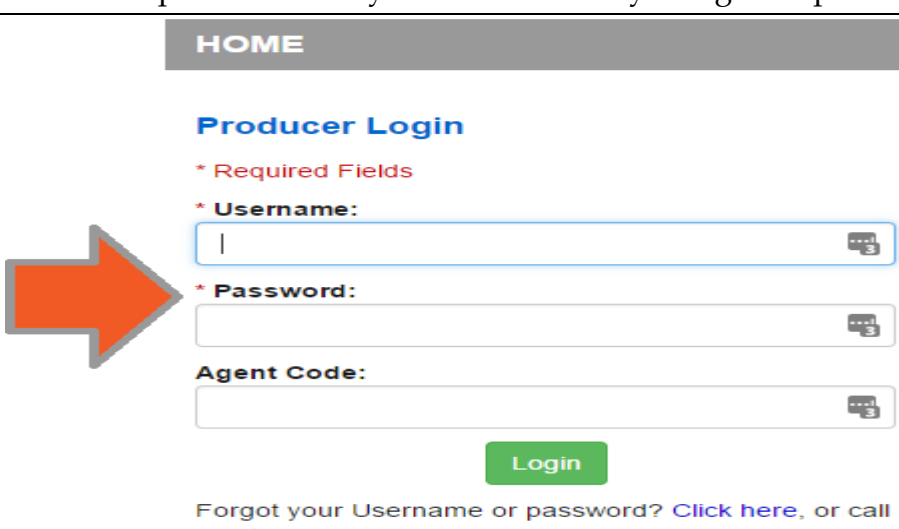
Step	Action
	<p>There are two ways to retrieve a quote once inside the MIO Portal and both can be found in the main Agent Menu.</p> <p>Having the Quote Number makes retrieving the quote much easier!</p>
	Option One
1.	The easiest way to locate a previous quote is by inputting the Quote Number into the "Search Policies/Quotes" search box in the upper left hand side of your screen.
2.	Click the green "Go" button to begin the system search.
3.	Under "Quote Results", you should see the quote you are searching for. To the right of the information you will click on "Retrieve Quote!" in order to bring up the quote.
4.	You have successfully retrieved a quote.
	Option Two
1.	On the left hand side of your screen underneath the Mexico Tourist Auto button, you will see a "Retrieve Quote" button. Click it to advance to the next page.
2.	<p>If you know the Quote Number of the quote you are attempting to retrieve, you may enter it now and click the green "Retrieve Quote" button.</p> <p>However, if you don't know the Quote Number you may leave the space blank and only click the green "Retrieve Quote" button.</p>
3.	<p>If you entered a quote number, the quote will appear below displaying the following information: Quote Number, Date/Time, Affiliate, Client Username, Password, and Retrieve. Click the grey "Retrieve Quote!" button.</p> <p>However, if you didn't enter a Quote Number, every quote you have created will appear below. Using the power of deduction based on the Date/Time you created the quote, you should be able to locate the quote. Click the grey "Retrieve Quote!" button.</p>
4.	You have successfully retrieved a quote.

How to Retrieve a Policy

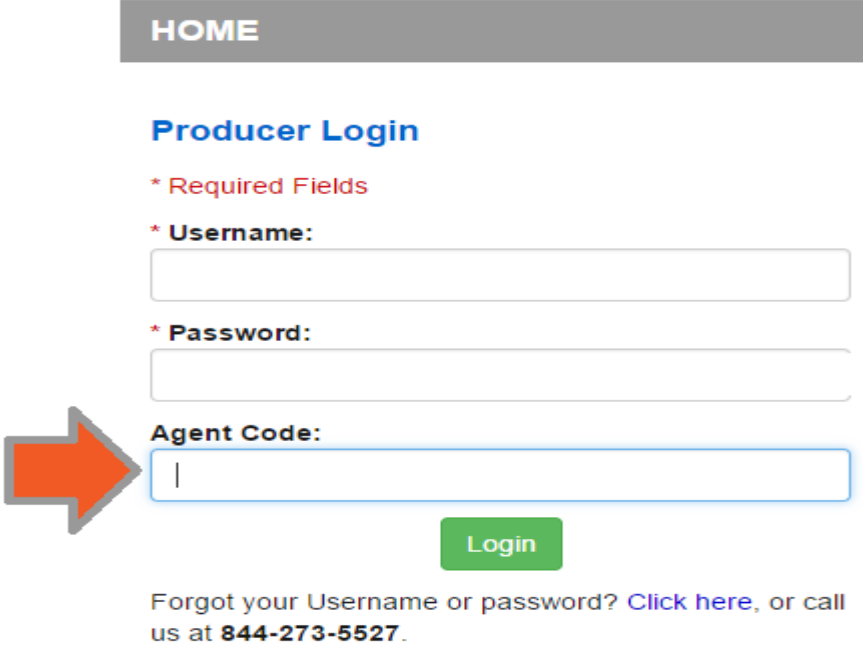

Step	Action
	<p>There are two ways to retrieve a policy once inside the MIO Portal and both can be found in the main Agent Menu</p> <p>Having the Policy Number makes retrieving the policy much easier!</p>
	Option One
1.	The easiest way to locate a policy is by inputting the Policy Number into the "Search Policies/Quotes" search box in the upper left hand side of your screen.
2.	Click the green "Go" button to begin the system search.
3.	Under "Policy Results", you should see the policy you are searching for. To the right of the information you will click on the green "Option" in order to bring up the policy.
4.	You have successfully retrieved a policy.
	Option Two
1.	On the left hand side of your screen underneath the Mexico Tourist Auto button, you will see a "Search Policies (All Systems)" button. Click it to advance to the next page.
2.	When searching for a policy using this area of the system, the less information that is inputted the higher the likelihood of you successfully locating it.
3.	For the first search criteria, only select the year the policy was purchased. When clicking on the month drop-down box, above January is a blank space. Select it and make sure the day drop-down box continues to be blank.
4.	<p>The second search criteria will depend on which information you currently know. Only use ONE of the following search criteria as listed in the preferred order below, in addition to the purchased year:</p> <p>1) Policy Number 2) Insured Last Name listed on the policy 3) Email Address 4) Phone Number.</p>
5.	After selecting your search criteria, click the green "Do Search" button.
6.	<p>If you located the policy you were searching for, click the green "Options" button.</p> <p>If you were unsuccessful in locating your policy, select a different second search criteria and try again.</p>
7.	You have successfully retrieved a policy.

In-Depth Overview:

How to Login

Step	Action
1.	<p>In your Internet browser, copy and paste the following link to access the Mexico Insurance Online (MIO) Portal. You may also click on the link below.</p> <p>https://www.mexicoinsuranceonline.com/</p>
	
2.	<p>Input your username and password that you created when you signed up.</p>
	

MEXICO INSURANCE ONLINE

3.	<p>Agent codes are only used if the agency has multiple agents logging in under the same code.</p> <p>If you don't know of any agent code, then leave it blank.</p>
	
4.	<p>Click the  button.</p>
5.	<p>You have successfully logged into MIO.</p>





How to Quote

Step	Action
1.	<p>Once logged into the Mexico Insurance Online (MIO) Portal, locate the “Mexico Tourist Auto” button next to the Mexican flag on the left hand side of your screen.</p> <p>Right below, click on the button labeled “Quote / Issue Mexico Policy” to begin a quote. If you don’t see “Quote / Issue Mexico Policy”, click on the Mexican flag to expand the options.</p>
	
2.	<p>The initial quote page will ask for basic information that is required to provide a quote. Any information that is inputted will be pulled over while issuing the policy.</p> <p>If at any point you have any questions, please click on the  for additional information.</p>

3. In order to receive a quote, please input in the exact dates when the insured is entering and leaving Mexico.







MIO policies will always **begin** on the first minute after midnight (12:01 AM) on the selected “date entering Mexico”. In the picture example below, the policy would begin at midnight plus one minute on November 12th (Nov 12, 2017 12:01 AM).

MIO policies will always **end** on the first minute after midnight (12:01 AM) on the **FOLLOWING** day of the selected “date leaving Mexico”. In the picture example below, the policy would expire at midnight plus one minute on November 14th (Nov 14, 2017 12:01 AM)

TRAVEL INFORMATION					
Date entering Mexico: *		November	12	2017	
Date leaving Mexico: *		November	13	2017	

4. In order to receive a quote, please input the basic vehicle information. Make sure the vehicle value is based on the current market value. We link Kelly Blue Book and NADA if you need to verify the value.

Cars, vans, SUVs, trucks, motorcycles, ATVs, UTVs, or motorhomes are **all eligible for collision and comprehensive coverage** as long as they meet certain requirements under this section. The first, the vehicle must be **younger** than 20 years old. The second, the vehicle must have a current market value higher than **\$3,000**.

VEHICLE INFORMATION	
Vehicle Type: *	 Choose One... ▼
Model Year: *	 Choose One... ▼
Make: *	 Choose Body Type Above ▼
Model: *	 Choose Make Above ▼
Body Style: *	 N/A
Vehicle Value (Have you verified the current market Value with KBB?) *	 Choose One... ▼
We suggest using either the Kelly Blue Book or the NADA Guide to determine the value of your vehicle.	


5. If there are any towed items behind the vehicle, please fill out this section. In order to receive a quote, only the type of towed unit, year of the towed unit and the current market value of the towed unit will be needed.
- If any towed items only need liability coverage while in tow, please select in the drop-down box *"Liability extends to towed unit(s) – Not required to list"*.

Each self-propelled vehicle that is being towed, such as an ATV, must ALSO have its own separate insurance policy when it is being driven

TOWED UNIT INFORMATION	
How many items will be towed behind the above vehicle? *	<input type="text" value="1"/>
Attention: *	VERY IMPORTANT: Each self propelled vehicle that is being towed must ALSO have its own insurance policy <u>when it is being driven</u> . Click the "i" to the left more information and example scenarios.
	SAVE SOME TIME: If your towed units only need to be covered for Liability, please select the option. Your policy will provide an extension of liability coverage to any towed unit whether listed on the policy declarations or not.
Towed Unit #1 *	<div>Type of Towed Unit: * <input data-bbox="1101 892 1450 919" type="text" value="Choose One..."/></div> <div>Year of Towed Unit: * <input data-bbox="1101 934 1450 961" type="text" value="Choose One..."/></div> <div>Value of Towed Unit: * <input data-bbox="1101 976 1450 1003" type="text" value="\$0,000.00 (Liability Only)"/></div>

6. In order to receive a quote, please select a 3rd party liability limit. The default is listed as \$300,000 as that is the minimum legal limit, however ALL extended coverage options will have a 3rd party liability limit of \$500,000.

7. In order to receive a quote, other underwriting information is required to be completed.
- Cars, vans, SUVs, trucks, motorcycles, ATVs, UTVs, or motorhomes are **all eligible for collision and comprehensive coverage** as long as they meet certain requirements under this section. The listed vehicle must have collision and theft coverage on the US policy in order to be eligible while in Mexico.

OTHER INFORMATION	
Which of the following best describes the reason for your visit to Mexico? *	<input data-bbox="1003 1549 1466 1577" type="text" value="Choose One..."/>
How many days per year is the vehicle in Mexico? *	<input data-bbox="1003 1591 1466 1619" type="text" value="Choose One..."/>
Are you traveling ONLY in the states of Baja and/or Sonora? If you are unsure, please say no. *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Will there be drivers operating this vehicle, under 21 years of age? * 	<input checked="" type="radio"/> Yes <input type="radio"/> No
Do you carry Collision and Theft coverage on your current US/Canadian insurance policy? * 	<input checked="" type="radio"/> Yes <input type="radio"/> No
Which state/province are you a resident of? * 	<input data-bbox="1003 1780 1466 1808" type="text" value="Choose One..."/>

8.	Once all the information above has been completed, click on the Get My Quote! button.
9.	You have successfully quoted a Mexico Tourist Auto policy.

How to Issue a Policy

Step	Action
1.	After advancing from "Get My Quote!", you will be able to review the "Quote Results" page.

QUOTE APPLICATION SUMMARY

Quote Number: 110079

Save This Quote: [Click here to save your quote now!](#)

Vehicle Information

2010 GMC Yukon Request Value (Have you verified the current market value with KBB) \$15,000.00 USD

Travel dates: 11/12/2017 12:01 AM (0:01 just after midnight) thru 11/15/2017 12:01 AM.

3 days in Mexico.

IMPORTANT CHANGE - READ THIS!

Third Party Liability Limit: [i](#) \$300,000

Quote with Fixed Deductibles? [i](#) Fixed

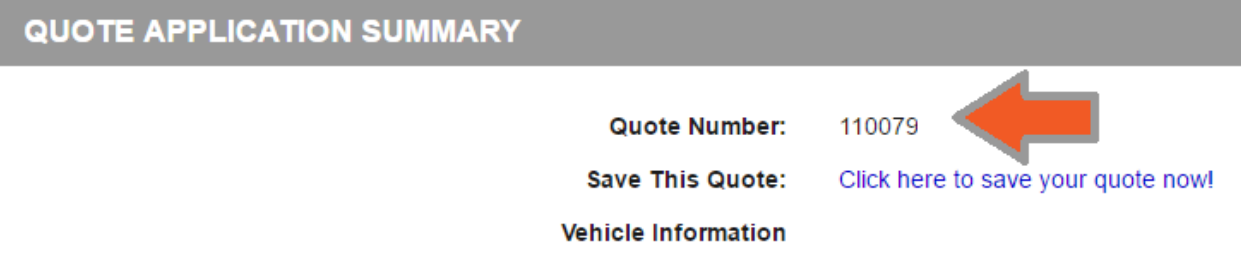
Quote with MexVisit Travel Assistance? [i](#) Yes

Modify Quote [Click here to modify your quote.](#)



















































[Click here if you'd like to view a detailed recap of this quote.](#)

QUOTE RESULTS

	El Aguila	El Aguila	Grupo Nacional Provincial	Grupo Nacional Provincial	ABA Seguros	ABA Seguros
	Standard Coverage	Extended Coverage	Standard Coverage	Extended Coverage	Standard Coverage	Extended Coverage
3 Day Policy	\$62.20 [Buy Now!] [More Info]	\$64.39 [Buy Now!] [More Info]	\$55.26 [Buy Now!] [More Info]	\$59.27 [Buy Now!] [More Info]	\$58.47 [Buy Now!] [More Info]	\$60.41 [Buy Now!] [More Info]
Six Month Policy	\$348.99 [Buy Now!] [More Info]	\$365.08 [Buy Now!] [More Info]	\$309.34 [Buy Now!] [More Info]	\$343.84 [Buy Now!] [More Info]	\$328.32 [Buy Now!] [More Info]	\$342.69 [Buy Now!] [More Info]
Annual Policy	\$428.10 [Buy Now!] [More Info]	\$448.47 [Buy Now!] [More Info]	\$355.73 [Buy Now!] [More Info]	\$393.48 [Buy Now!] [More Info]	\$396.65 [Buy Now!] [More Info]	\$414.84 [Buy Now!] [More Info]
Physical Damage						
Total Theft						
Fixed Deductibles						
Vandalism						
3rd Party Liability						
US Labor Rates						
Uninsured Motorist Deductible Waiver						
Legal Assistance						
Medical Payments						
Gap Coverage						
Roadside Assistance						
Medical Evacuation						
Return Tickets Home						

2.	If the quote needs to be saved for any reason, take note of the quote number as it can be used to retrieve a quote easily.
	<div data-bbox="256 289 1490 541"> <div>QUOTE APPLICATION SUMMARY</div> <div>Quote Number: 110079</div> <div>Save This Quote: Click here to save your quote now!</div> <div>Vehicle Information</div> </div> 
3.	<p>If the quote needs to be saved for any reason or you want to email the quote to an insured, you may click Click here to save your quote now!. Select from the drop-down box if the insured is a new or returning customer.</p> <p>If the insured is a new customer, input the insured's email address and create a username (ex. insured email) as well as a password. The username and password chosen will be included in the email.</p> <p>If the insured is a returning customer, input their created username and password. If you are unsure of the username and password, you will have to create new customer account.</p>
	<div data-bbox="256 1012 1490 1421"> <div>SAVE MEXICO AUTO QUOTE</div> <div> <div>SAVE QUOTE</div> <p>Rates are subject to change, and saving a quote does not guarantee the price quoted will remain the same. Please enter the Policy Holder's information below.</p> <p>Have you saved a quote, or bought a policy, with us before? I am a new customer.</p> <p>Email Address: * <input type="text"/></p> <p>Username: * <input type="text"/></p> <p>Password: * <input type="password"/></p> <p>Login</p> </div> </div>
4.	The quote results page displays multiple options for a policy including an option between two Mexican carriers as well as the length of the policy.

QUOTE RESULTS

	 El Aguil Standard Coverage	 El Aguil Extended Coverage	 Grupo Nacional Provincial Standard Coverage	 Grupo Nacional Provincial Extended Coverage	 ABA Seguros Standard Coverage	 ABA Seguros Extended Coverage
3 Day Policy	\$62.20 [Buy Now!] [More Info]	\$64.39 [Buy Now!] [More Info]	\$55.26 [Buy Now!] [More Info]	\$59.27 [Buy Now!] [More Info]	\$58.47 [Buy Now!] [More Info]	\$60.41 [Buy Now!] [More Info]
Six Month Policy	\$348.99 [Buy Now!] [More Info]	\$365.08 [Buy Now!] [More Info]	\$309.34 [Buy Now!] [More Info]	\$343.84 [Buy Now!] [More Info]	\$328.32 [Buy Now!] [More Info]	\$342.69 [Buy Now!] [More Info]
Annual Policy	\$428.10 [Buy Now!] [More Info]	\$448.47 [Buy Now!] [More Info]	\$355.73 [Buy Now!] [More Info]	\$393.48 [Buy Now!] [More Info]	\$396.65 [Buy Now!] [More Info]	\$414.84 [Buy Now!] [More Info]
Physical Damage						
Total Theft						
Fixed Deductibles						
Vandalism						
3rd Party Liability						
US Labor Rates						
Uninsured Motorist Deductible Waiver						
Legal Assistance						
Medical Payments						
Gap Coverage						
Roadside Assistance						
Medical Evacuation						
Return Tickets Home						
	 El Aguil Standard Coverage	 El Aguil Extended Coverage	 Grupo Nacional Provincial Standard Coverage	 Grupo Nacional Provincial Extended Coverage	 ABA Seguros Standard Coverage	 ABA Seguros Extended Coverage



5. MIO quote results will always provide three different term lengths: a daily policy, a six-month policy, and an annual policy. The total is determined by the length of stay, value of the vehicle, and underwriting questions during the quote process.

The daily policy is for the number of days chosen during the quoting process. Once the number of days exceeds 24, the policy will no longer display a price due to the six-month policy being less expensive. However, a **31-day** policy is available as an option between 24 days and a six-month policy.

A six-month policy is offered because of the savings provided with longer term policies. Once a daily policy exceeds 24 days, the six-month becomes a solution for anything longer.

Annual policies provide the best savings for a per day rate. It is provided as to give options for the insured to best meet their needs.

	31 Day Policy	[Not Avail.]	[Not Avail.]	\$255.61 [Buy Now!] [More Info]	\$282.46 [Buy Now!] [More Info]	[Not Avail.]	[Not Avail.]
	Six Month Policy	\$348.99 [Buy Now!] [More Info]	\$365.08 [Buy Now!] [More Info]	\$309.34 [Buy Now!] [More Info]	\$343.84 [Buy Now!] [More Info]	\$328.32 [Buy Now!] [More Info]	\$342.69 [Buy Now!] [More Info]
	Annual Policy	\$428.10 [Buy Now!] [More Info]	\$448.47 [Buy Now!] [More Info]	\$355.73 [Buy Now!] [More Info]	\$393.48 [Buy Now!] [More Info]	\$396.65 [Buy Now!] [More Info]	\$414.84 [Buy Now!] [More Info]










































































6. The second option provided is a choice in Mexico carriers that have similar, but different coverages. The  indicates that the company provides the corresponding coverage. Further details about the coverage for each company can be obtained by clicking on the .

El Aguila and **ABA Seguros** are different in a few ways. Notably, they offer gap coverage in Mexico. Deductibles are \$500 for physical damage and \$1,000 for total theft. Medical payments are split at \$15,000 per person and \$75,000 per accident. The legal assistance matches the 3rd party liability. Finally, the US labor rate is \$100 per hour for any vehicle type.

Grupo Nacional Provincial has some differences as well. They **do not** offer gap coverage. Deductibles are \$500 for everything including total theft. Medical payments are a combined single limit of \$50,000. Legal assistance is up to \$50,000. Finally, the US labor rate is dependent on vehicle type with cars at \$50 per hour, SUV/pickups at \$55 per hour, and motorhomes at \$70 per hour.

Physical Damage						
Total Theft						
Fixed Deductibles						
Vandalism						
3rd Party Liability						
US Labor Rates						
Uninsured Motorist Deductible Waiver						
Legal Assistance						
Medical Payments						
Gap Coverage						
Roadside Assistance						
Medical Evacuation						
Return Tickets Home						
	 El Aguila Standard Coverage	 El Aguila Extended Coverage	 Grupo Nacional Provincial Standard Coverage	 Grupo Nacional Provincial Extended Coverage	 ABA Seguros Standard Coverage	 ABA Seguros Extended Coverage


7. Under the corresponding price of the coverage chosen, you will see a **[Buy Now!]** button below it, which you will click to advance.

	 El Aguil Standard Coverage	 El Aguil Extended Coverage	 Grupo Nacional Provincial Standard Coverage	 Grupo Nacional Provincial Extended Coverage	 ABA Seguros Standard Coverage	 ABA Seguros Extended Coverage
	\$62.20	\$64.39	\$55.26	\$59.27	\$58.47	\$60.41
3 Day Policy	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]
Six Month Policy	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]
Annual Policy	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]	[Buy Now!] [More Info]
Physical Damage						
Total Theft						
Fixed Deductibles						
Vandalism						
3rd Party Liability						
US Labor Rates						
Uninsured Motorist Deductible Waiver						
Legal Assistance						
Medical Payments						
Gap Coverage						
Roadside Assistance						
Medical Evacuation						
Return Tickets Home						
	 El Aguil Standard Coverage	 El Aguil Extended Coverage	 Grupo Nacional Provincial Standard Coverage	 Grupo Nacional Provincial Extended Coverage	 ABA Seguros Standard Coverage	 ABA Seguros Extended Coverage

8. Complete the vehicle owner information page and click the [Continue with application...](#) button.
- The email address inputted during this section will be used to email a copy of the policy.


VEHICLE OWNER INFORMATION

Below please provide the information for the registered owner of the vehicle which will be driven to Mexico. You will have the option to list any additional drivers further below.

First Name: * 

Middle name:

Last name: *

Address: * 

Address line #2:


City: *

State/Province: * Choose One...

Zip code: *

Phone number: *

Email Address: *

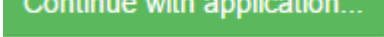
Will all driver's of the vehicle have a valid non-Mexican government issued driver's License (e.g. US or Canada)? * 

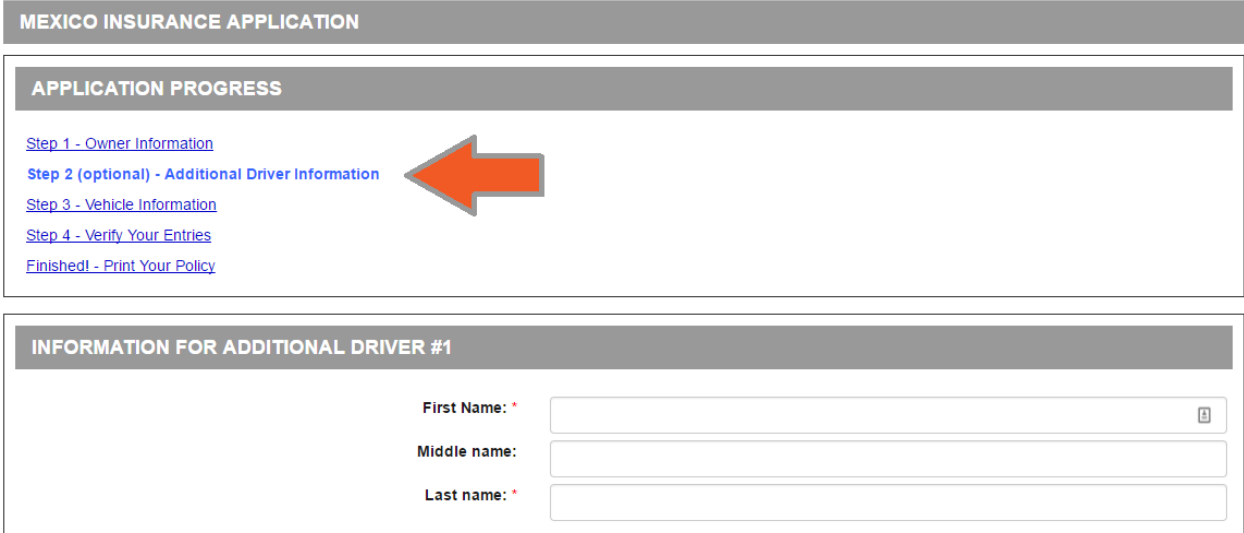
☐ Yes ☐ No

9. Additional drivers may be listed on the policy; however, it is not required for coverage. All drivers are covered as long they meet the following criteria: have permission from the registered owner of the vehicle, possess a non-Mexican driver's license, and, unless otherwise selected during quoting process, are over the age of 21.

You may add additional drivers to the policy by clicking on the

[Step 2 \(optional\) - Additional Driver Information](#) during the "Application Progress"

Once completed, click on  button.



MEXICO INSURANCE APPLICATION

APPLICATION PROGRESS

[Step 1 - Owner Information](#)
[Step 2 \(optional\) - Additional Driver Information](#)
[Step 3 - Vehicle Information](#)
[Step 4 - Verify Your Entries](#)
[Finished! - Print Your Policy](#)

INFORMATION FOR ADDITIONAL DRIVER #1

First Name: *

Middle name:

Last name: *

- 10.** Complete the following sections on this page: non-Mexico insurance info, lienholder info (if applicable), and primary vehicle info.

After completing, click the [Continue with application...](#) button to advance.

INSURANCE INFO (NON-MEXICO)	
Please provide your current Non-Mexico Auto insurance information for the primary vehicle on this policy. This may be needed to validate coverage or coordinate repairs in the case of a covered loss.	
Name of Current Insurer:	<input type="text"/>
Policy Number:	<input type="text"/>
Expiration Date:	April ▼ 13 ▼ 2017 ▼
LIENHOLDER INFORMATION	
If you have a loan on your vehicle or it is leased and you want to include lienholder or lessor information on your Mexico auto policy, please enter the information requested below.	
Is there a lienholder on this vehicle?	No ▼
PRIMARY VEHICLE INFORMATION	
Please provide us with all of the following information regarding your power unit.	
License Plate Number: *	<input type="text"/>
License Plate State/Province: *	Choose One... ▼
VIN Number: *	<input type="text"/>

- 11.** Once on the "Quote Application Summary", please review all the info you have entered into the system and confirm that it is all correct. If any modifications or corrections need to be made, click on the corresponding [Click here to modify](#) button.

QUOTE APPLICATION SUMMARY

Quote Number: 110079
Save This Quote: [Click here to save your quote now!](#)
Travel Information
Date entering Mexico: 11/12/2017 12:01 AM (0:01 just after midnight) MST
Date leaving Mexico: Your policy expires at 12:01 AM MST on 11/15/2017
Do you need another day?
Territory: ALL TERRITORIES
Vehicle Information
Model Year: 2010
Make: GMC
Model: Yukon
Body Style: SUV
VIN Number: 12345678901234567
License Plate Number: Example (AZ)
Vehicle Value (Have you verified the current market Value with KBB?) \$15,000.00 USD
Third Party Liability Limit: \$500,000.00 USD
Quote with Fixed Deductibles? Yes
Quote with MexVisit Travel Assistance? Yes

Modify Quote [Click here to modify your quote.](#)



VEHICLE OWNER INFORMATION

Owner's Name: Nick Janisko
Owner's Address: 214 E Birch
Flagstaff, AZ 86004
Country of citizenship: United States
Phone number: 928-433-6726
Email Address: nick.janisko@mexicoinsuranceonline.com
Driver's license number: 12345678 (AZ)
What is your official employment? Employee
Modify This Information: [Click here to modify the owner's information.](#)



12.

After reviewing and confirming the information, click the

[Continue with application...](#)

button to advance.

INSURANCE INFO (NON-MEXICO)

Name of Current Insurer: Generic Insurance Company
Policy Number: 123456
Expiration Date: 07/05/2017
Modify This Information: [Click here to modify your insurance information.](#)

LIENHOLDER INFORMATION

Is there a lienholder on this vehicle? No
Modify This Information: [Click here to modify your lienholder information.](#)

CERTIFICATE COSTS

Total Premium: \$40.41
Total Fees: \$20.00
Total Tax: \$0.00
Total Cost: \$60.41

Click the button below to continue. You will be given the opportunity to review and edit your information before you finalize the purchase of your policy.

Continue with application...



13. You have reached the final page, review the disclosures with the insured including: Cancellation and Refunds, Policy Handling, and most importantly **IN CASE OF A CLAIM.**

BEFORE WE FINISH

You've not quite completed purchasing your policy. Below please find our standard disclosures which you must agree to prior to purchasing your policy.

CANCELLATIONS AND REFUNDS

Daily policies (a policy shorter than a 6 month term) are not eligible for refunds or cancellations after the effective date of the policy. 6 month policies are fully earned, and no refund will be provided if the cancellation is requested more than 20 days after the effective date. Annual policies are fully earned, and no refund will be provided if the cancellation is requested more than 30 days after the effective date. For cancellations requested within 20 days (6 month policies), or 30 days (Annual policies) of the effective date, the pro-rated return premium shall be calculated as follows: The premium shall be divided by 20 (for 6 month policies) or 30 (for annual policies), the result of which is "daily rate" earned. The number of days after the effective date on which the cancellation was requested, multiplied by the "daily rate" equals the "earned premium." The original premium, minus the earned premium, equals the portion of unearned premium that shall be due the customer as a refund. Appropriate taxes will also apply. A cancellation fee equal to half of the Policy Fee will be retained on all cancellations.

POLICY TERMS AND CONDITIONS

The link to view the terms and conditions document (the policy legalese) is below.
 • [Click here to view and PRINT the Terms and Conditions of your insurance policy.](#)

POLICY HANDLING


Your policy dec page is required in the event of a loss. It is advised that you carry this policy with you at all times.

PDF DOCUMENTS


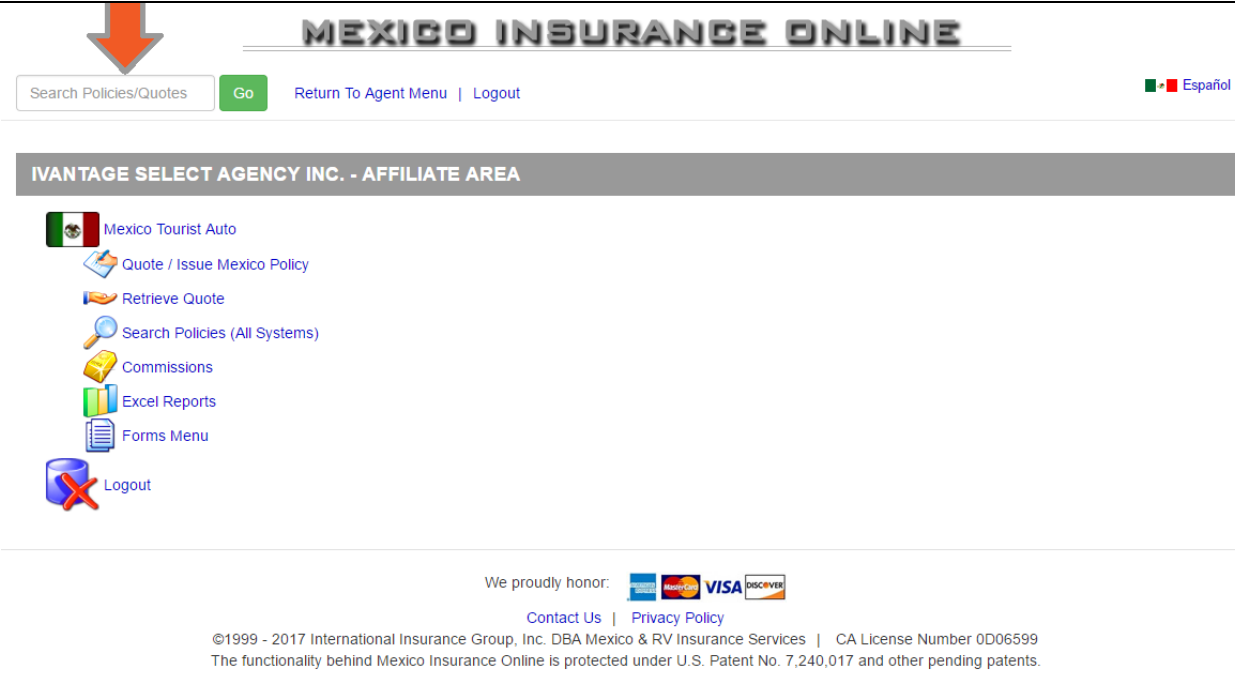

In order to view the documents associated with this certificate you will need to have Adobe Reader installed. This is free software that will allow you to read "PDF" documents. Please click below to get Adobe Reader.

**IN CASE OF A CLAIM**

In the unfortunate event that you may need to make a claim on this policy, you **must** report this claim in Mexico **before** returning to the United States. If you leave Mexico before obtaining the adjuster's report your claim may be denied.

14.	<p>At the very bottom of the page, input the credit or debit card information and click on the</p> <div data-bbox="203 247 574 315" style="background-color: #4CAF50; color: white; padding: 5px; display: inline-block;">I Agree (Purchase Policy)</div> <p>button to issue the policy.</p>
15.	<p>Once the policy has been purchased, an automatic email is sent to the email inputted during the vehicle owner info section. The email contains a link back to this page.</p> <p>From the current screen, you can download as a PDF and print the policy by clicking the</p> <div data-bbox="315 535 1421 636" style="background-color: #4CAF50; color: white; text-align: center; padding: 10px; display: inline-block;">Print Policy</div>
	<div data-bbox="251 655 1487 1696"> <div style="background-color: #808080; color: white; padding: 5px; text-align: center;">MEXICO INSURANCE APPLICATION</div> <div style="text-align: center; margin-top: 20px;">Policy Documents</div> <hr/> <div>Print Your Policy</div> <div data-bbox="570 846 1170 898" style="background-color: #4CAF50; color: white; text-align: center; padding: 5px; display: inline-block;">Print Policy</div> <hr/> <div>Terms and Conditions</div> <p>The Terms And Conditions document is the legally binding contract for this policy. This document is not required to file a claim, however it is the insured's responsibility to read and understand this document. Important Note - Per the terms and conditions of the policy any and all claims must be reported in Mexico before returning to the US.</p> <div data-bbox="570 1066 1170 1119" style="background-color: #4CAF50; color: white; text-align: center; padding: 5px; display: inline-block;">Terms & Conditions</div> <div data-bbox="570 1129 1170 1182" style="background-color: #4CAF50; color: white; text-align: center; padding: 5px; display: inline-block;">MexVisit Terms</div> <hr/> <div>Check your Email</div> <p>If you need to access and print your policy at a later time, make changes to your policy, or purchase a new policy in the future you can do so by logging back into our system. A copy of your policy with instructions on how to log into the system have been emailed to you. If you did not receive this email, please check your spam folder. If you have high security in place you may need to modify these settings to receive the email. In the email you will find your:</p> <ul style="list-style-type: none"> • Your username (generally, the same as your email address). • Your password (generated for you). • Links to return to our site to retrieve this policy, or purchase another policy. <hr/> <div style="background-color: #808080; color: white; padding: 5px; text-align: center;">TELL A FRIEND</div> <div style="text-align: center; margin-top: 10px;"> Click here to tell a friend about this website. </div> <hr/> <div style="text-align: center; margin-top: 20px;"> <p>We proudly honor:</p>  </div> <div style="text-align: center; margin-top: 5px;"> Contact Us Privacy Policy </div> <div style="text-align: center; font-size: small; margin-top: 5px;"> ©1999 - 2017 International Insurance Group, Inc. DBA Mexico & RV Insurance Services CA License Number 0D06599 The functionality behind Mexico Insurance Online is protected under U.S. Patent No. 7,240,017 and other pending patents. </div> </div>
16.	<p>You have successfully issued a Mexico Tourist Auto policy.</p>

How to Retrieve a Quote

Step	Action
	<p>There are two ways to retrieve a quote once inside the MIO Portal and both can be found in the main Agent Menu.</p> <p>Having the Quote Number makes retrieving the quote much easier!</p>
	<p>Option One</p>
<p>1.</p>	<p>The easiest way to locate a previous quote is by inputting the Quote Number into the “Search Policies/Quotes” search box in the upper left hand side of your screen.</p> <p>Click the  button to begin the system search.</p>
	
<p>2.</p>	<p>Under “Quote Results”, you should see the quote you are searching for. To the right of the information you will click on  button in order to bring up the quote.</p>

MEXICO INSURANCE ONLINE

[Return To Agent Menu](#) | [Logout](#)

[Español](#)

SEARCH RESULTS FOR "11007924"

POLICY RESULTS...

There were no results for this search.

QUOTE RESULTS...

1 of 1 results.

MIOAVR - 11007924 ~ Nick Janisko
 214 E Birch , Flagstaff AZ 86004

2010 GMC Yukon \$15,000.00

Effective: 11-12-2017
 Expiration: 11-14-2017

←

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3. You have successfully retrieved a quote.

Option Two

1. On the left hand side of your screen underneath the Mexico Tourist Auto button, you will see a **Retrieve Quote** button. Click it to advance to the next page.

MEXICO INSURANCE ONLINE

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[Español](#)

EXAMPLE AGENCY - AFFILIATE AREA

[Mexico Tourist Auto](#)

[Quote / Issue Mexico Policy](#)

[Retrieve Quote](#)

[Search Policies \(All Systems\)](#)

[Commissions](#)

[Excel Reports](#)

[Links For Your Website](#)

[Forms Menu](#)

[Mexico Watercraft](#)

[Mexico Home Owners](#)

[Change Password](#)

[Account Options](#)

[Logout](#)

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2. If you know the Quote Number of the quote you are attempting to retrieve, you may enter it now and click the **Retrieve Quote** button.

However, if you don't know the Quote Number, you may leave the space blank and only click the **Retrieve Quote** button.


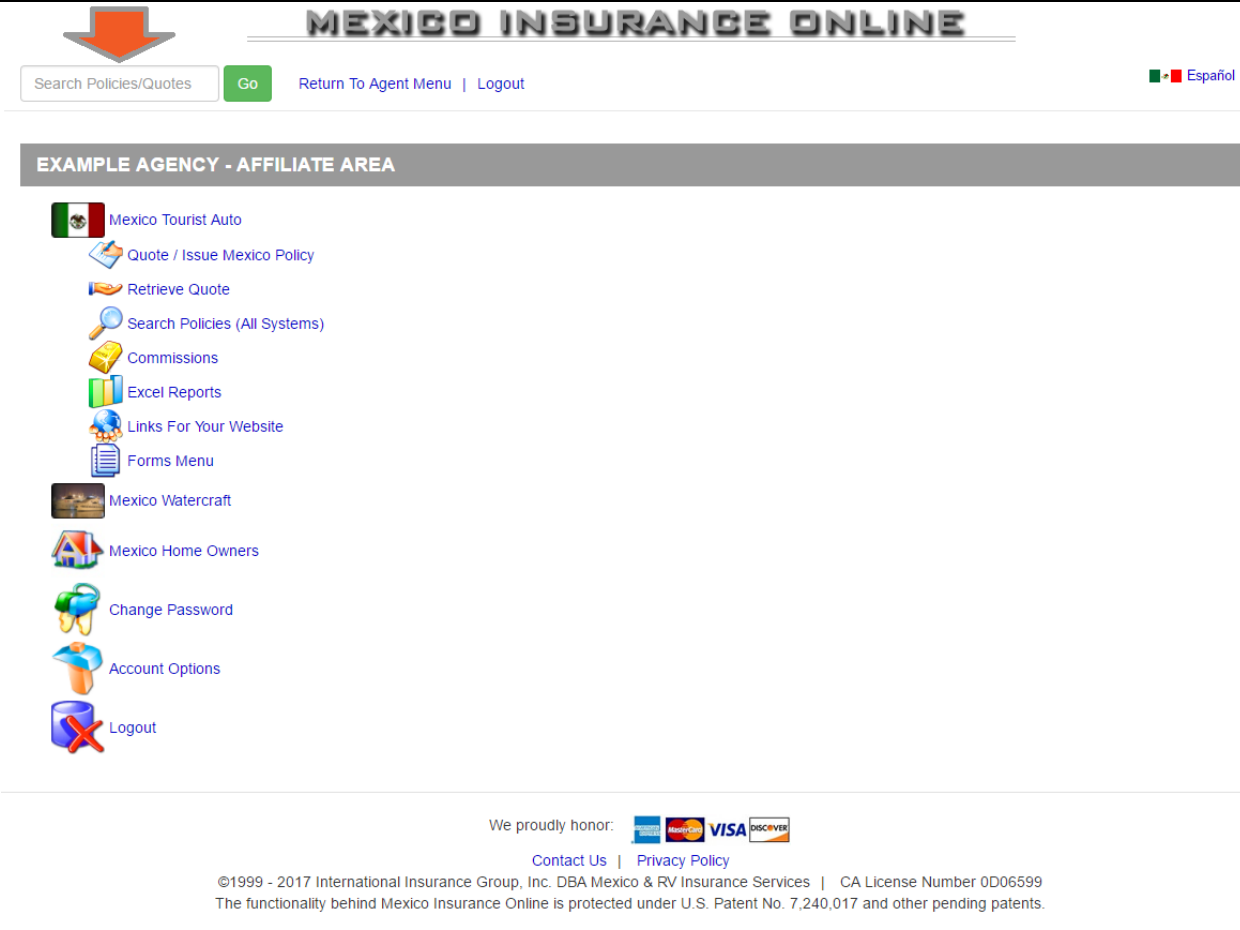
3. If you entered a quote number, the quote will appear below displaying the following information: Quote Number, Date/Time, Affiliate, Client Username, Password, and Retrieve. Click the **Retrieve Quote!** button.

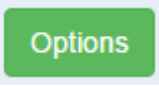
However, if you didn't enter a Quote Number, every quote you have created will appear below. Using the power of deduction based on the Date/Time you created the quote, you should be able to locate the quote. Click the **Retrieve Quote!** button.

Quote Number	Date/Time	Affiliate	Client Username	Password	Retrieve
11007924	06-05-2017 09:54:11				Retrieve Quote!
11007999	06-05-2017 10:04:23				Retrieve Quote!

4. You have successfully retrieved a quote.




How to Retrieve a Policy

Step	Action
	<p>There are two ways to retrieve a policy once inside the MIO Portal and both can be found in the main Agent Menu.</p> <p>Having the Policy Number makes retrieving the policy much easier!</p>
	<p>Option One</p>
<p>1.</p>	<p>The easiest way to locate a policy is by inputting the Policy Number into the “Search Policies/Quotes” search box in the upper left hand side of your screen.</p> <p>Click the  button to begin the system search.</p>
	 <p>MEXICO INSURANCE ONLINE</p> <p>Search Policies/Quotes Go Return To Agent Menu Logout 🇪🇸 Español</p> <p>EXAMPLE AGENCY - AFFILIATE AREA</p> <ul style="list-style-type: none"> Mexico Tourist Auto <ul style="list-style-type: none"> Quote / Issue Mexico Policy Retrieve Quote Search Policies (All Systems) Commissions Excel Reports Links For Your Website Forms Menu Mexico Watercraft Mexico Home Owners Change Password Account Options Logout <p>We proudly honor: </p> <p>Contact Us Privacy Policy</p> <p>©1999 - 2017 International Insurance Group, Inc. DBA Mexico & RV Insurance Services CA License Number 0D06599 The functionality behind Mexico Insurance Online is protected under U.S. Patent No. 7,240,017 and other pending patents.</p>

2. Under “Policy Results”, you should see the policy you are searching for. To the right of the information you will click on the  button in order to bring up the policy.

POLICY RESULTS...

1 of 2 results.


Test 123 , Test AZ 12345	~ Test Test	2015 GMC Yukon Denali \$22,000.00	Effective: 04-14-2017 Expiration: 04-16-2017		
Test 123 , Test AZ 12345	~ Test Test	2015 GMC Yukon Denali \$22,000.00	Effective: 04-14-2017 Expiration: 04-15-2017		

QUOTE RESULTS...

There were no results for this search.

3. You have successfully retrieved a policy.








Option Two



1. On the left hand side of your screen underneath the Mexico Tourist Auto button, you will see a  **Search Policies (All Systems)** button. Click it to advance to the next page.

MEXICO INSURANCE ONLINE

Search Policies/Quotes [Return To Agent Menu](#) | [Logout](#) 🇪🇸 Español

EXAMPLE AGENCY - AFFILIATE AREA

-  Mexico Tourist Auto
 -  Quote / Issue Mexico Policy
 -  Retrieve Quote
 -  **Search Policies (All Systems)** 
 -  Commissions
 -  Excel Reports
 -  Links For Your Website
 -  Forms Menu
-  Mexico Watercraft
-  Mexico Home Owners
-  Change Password
-  Account Options
-  Logout

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2. When searching for a policy using this area of the system, the less information that is inputted the higher the likelihood of you successfully locating it.

MEXICO INSURANCE ONLINE

[Return To Agent Menu](#) | [Logout](#)

Español

POLICY MAINTENANCE

SEARCH FOR POLICIES

Purchase Date: ⓘ

Ending Purchase Date Range: ⓘ

Policy Number: ⓘ

Phone Number: ⓘ

Affiliate ID: ⓘ

Underwriter:

Insured's Name: ⓘ

Sales Type: ⓘ

Order Results By: ⓘ

Email Address:

3. For the first search criteria, only select the year the policy was purchased. When clicking on the month drop-down box, above January is a blank space. Select it and make sure the day drop-down box continues to be blank.

SEARCH FOR POLICIES

Purchase Date: ⓘ

Ending Purchase

Policy Number: ⓘ

Phone Number: ⓘ

Affiliate ID: ⓘ

Underwriter:

Insured's Name: ⓘ

Sales Type: ⓘ



Order Results By: ⓘ



Email Address:


4. The second search criteria will depend on which information you currently know. Only use **ONE** of the following search criteria as listed in the preferred order below, in addition to the purchased year:


- 1) Policy Number
- 2) Insured Last Name listed on the policy
- 3) Email Address
- 4) Phone Number.


SEARCH FOR POLICIES


Purchase Date:  2017 



Ending Purchase Date Range:  December 31 2017 



Policy Number: 



Phone Number: 

Affiliate ID: 

Underwriter: Choose One... 

Insured's Name:  Test 

Sales Type:  Choose One... 



Order Results By:  Sales Time 



Email Address:


Do Search...


5. After selecting your search criteria, click the  button.


SEARCH FOR POLICIES


Purchase Date:  2017 


Ending Purchase Date Range:  December 31 2017 



Policy Number: 



Phone Number: 

Affiliate ID: 


Underwriter: Choose One... 

Insured's Name:  Test

Sales Type:  Choose One... 

Order Results By:  Sales Time 

Email Address:

Do Search... 


6.

If you located the policy you were searching for, click the  button.

If you were unsuccessful in locating your policy, select a different second search criteria and try again.

MEXICO INSURANCE ONLINE

[Return To Agent Menu](#) | [Logout](#)

 [Español](#)

POLICY MAINTENANCE

SEARCH RECAP

Insured's Name: Test

Search Dates: 1-1-2017 thru 12-31-2017

Results Shown: 2

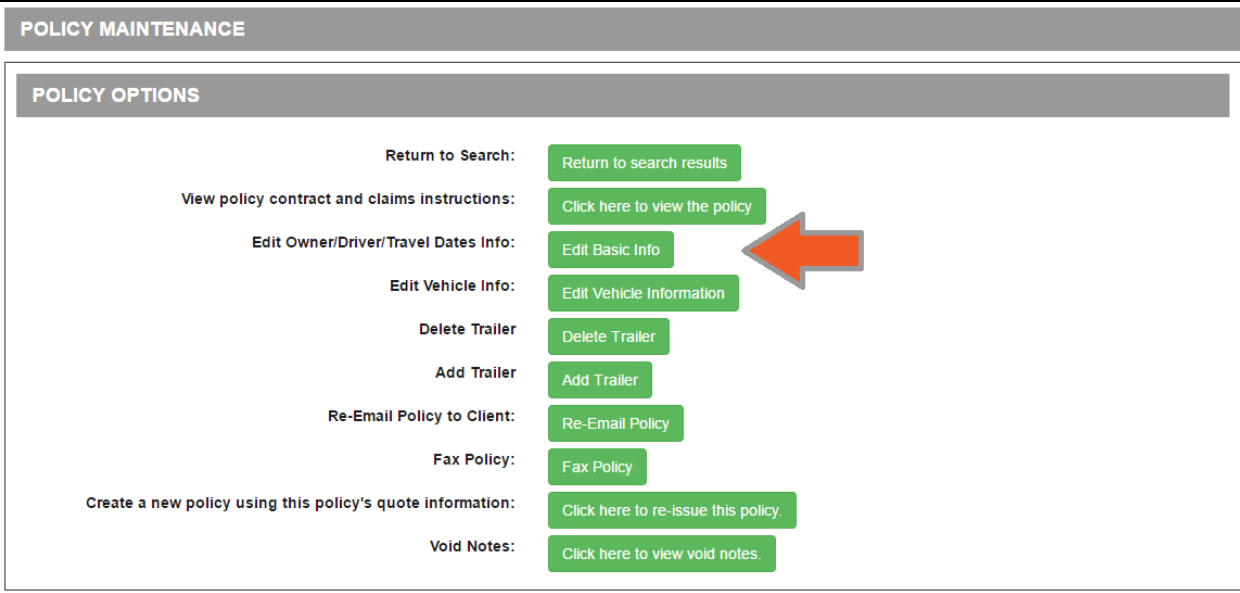
Modify Your Search: [Click here to modify your search.](#)

SEARCH RESULTS

Issue Date/Time	Affiliate	Policy #	Dates	Client Info	Options
04-14-2017 15:01:32			Refund Policy 04-14-2017 00:00:00 MST thru 04-15-2017 00:00:00 MST	Test Test Test AZ 12345 test@test.com	<input type="button" value="Options"/>
04-14-2017 15:01:32			Canceled. 04-14-2017 15:01:32 MST thru 04-16-2017 00:01:00 MST	Test Test Test AZ 12345 test@test.com	<input type="button" value="Options"/>

Policy Maintenance/Options

Edit Driver Info

Step	Action
1.	<p>After locating the policy that needs to be edited and entering into the “Policy Options” screen, you will select the Edit Basic Info button in order to make any of the following changes to an existing policy:</p> <ul style="list-style-type: none"> 1) First/Last Name 2) Driver’s License Number/State 3) Insured Address 4) Phone Number 5) Additional Drivers
	 <p>The screenshot shows the 'POLICY MAINTENANCE' screen with a 'POLICY OPTIONS' section. The 'Edit Owner/Driver/Travel Dates Info:' section contains the 'Edit Basic Info' button, which is highlighted with a red arrow. Other options include 'Return to Search:', 'View policy contract and claims instructions:', 'Edit Vehicle Info:', 'Delete Trailer', 'Add Trailer', 'Re-E-mail Policy to Client:', 'Fax Policy:', 'Create a new policy using this policy's quote information:', and 'Void Notes:'.</p>
2.	<p>Once the changes have been made, scroll to the bottom of the page click Submit button to finalize.</p>

POLICY MAINTENANCE

POLICY EFFECTIVE AND EXPIRATION DATES

- This policy began in the past, thus the dates cannot be edited.

Effective Date: 04/14/2017 15:01:32**Expiration Date:** 04/16/2017 00:01:00 MST

OWNER INFORMATION:

First Name: *

Test

**Middle Name:****Last Name: ***

Test

Address (line 1): *

Test 123

Address (line 2):**City: ***

Test

State: *

Arizona - United States ▼

Zip Code: *

12345

Phone Number: *

1234567890

Driver's License: *

12345678

State: *

Arizona - United States ▼

Citizenship: *

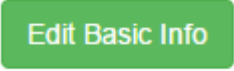
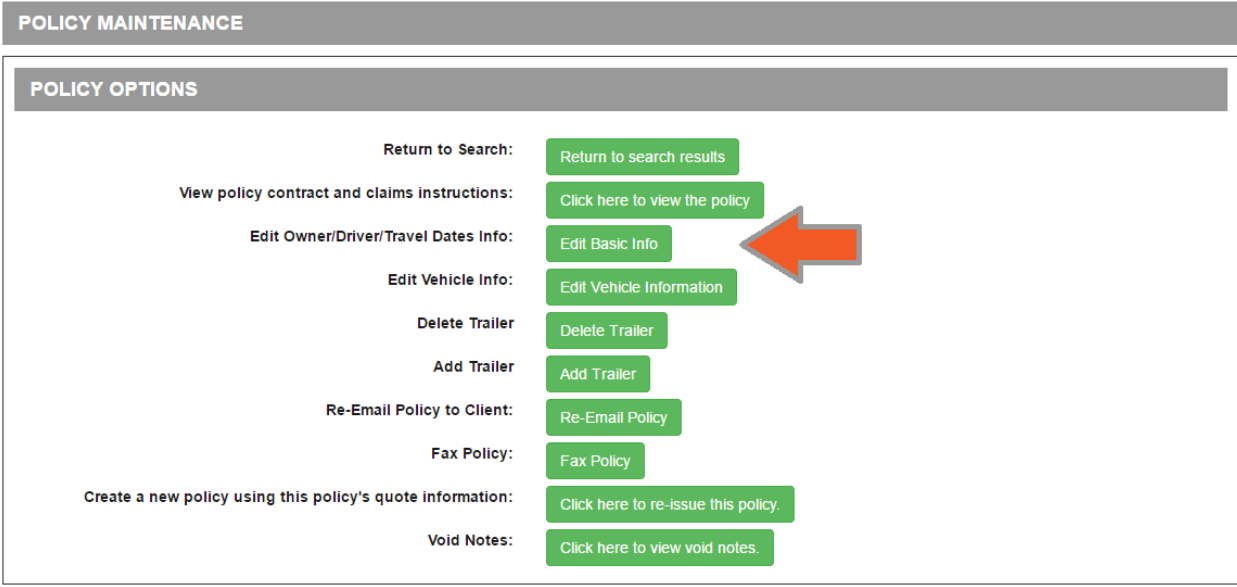

United States ▼


ADD DRIVERS

Click the button below to add a new driver to the policy.


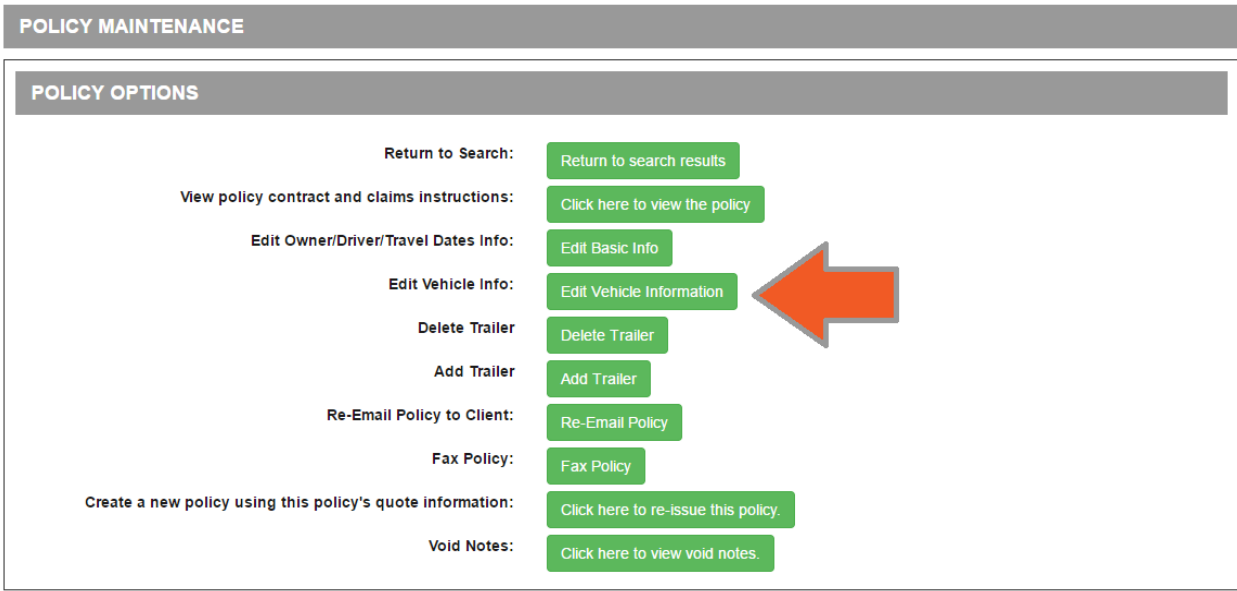
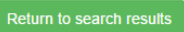

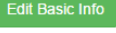
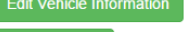
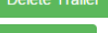

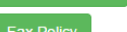

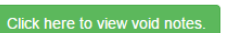
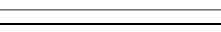

[Add Driver](#)

Change the Policy Term Dates

Step	Action
1.	<p>After locating the policy that needs to be edited and entering into the “Policy Options” screen, you will select the  button.</p>
	 <p>The screenshot shows the 'POLICY MAINTENANCE' header and the 'POLICY OPTIONS' section. The 'Edit Basic Info' button is highlighted with a red arrow.</p>
2.	<p>The policy term date is only able to be changed if <u>NONE</u> of the following are true:</p> <ol style="list-style-type: none"> 1) The insured has taken the vehicle across the border into Mexico 2) The policy effective date has been passed <ol style="list-style-type: none"> a. If the policy has gone into effect but the insured has not crossed, the border you may contact the MIO Agent Line at 1-844-273-5527 for assistance
	 <p>The screenshot shows the 'POLICY MAINTENANCE' header and the 'POLICY EFFECTIVE AND EXPIRATION DATES' section. It includes a note about policy dates and fields for 'Effective Date' (April 19, 2017) and 'Expiration Date' (04/25/2017 00:01:00 MST).</p>

3.	<p>If the policy is not yet in effect, the dates may be changed. Select the new effective date of the policy and scroll to the bottom of the page to click  button to finalize.</p> <p>However, the <u>length</u> of the policy is NOT changeable. The date leaving Mexico will change automatically to match the length of the original policy. If the length of the policy must be changed, you must cancel and re-write it.</p>
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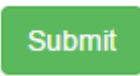







Edit the Current Vehicle Info

Step	Action
1.	<p>After locating the policy that needs to be edited and entering into the “Policy Options” screen, you will select the  button in order to make any of the following changes to an existing policy:</p> <ul style="list-style-type: none"> 1) VIN Number 2) License Plate/ State 3) Lienholder Info
	 <p>The screenshot shows the 'POLICY MAINTENANCE' header and the 'POLICY OPTIONS' menu. The menu items and their corresponding buttons are:</p> <ul style="list-style-type: none"> Return to Search:  View policy contract and claims instructions:  Edit Owner/Driver/Travel Dates Info:  Edit Vehicle Info:  (highlighted with a red arrow) Delete Trailer:  Add Trailer:  Re-Email Policy to Client:  Fax Policy:  Create a new policy using this policy's quote information:  Void Notes: 
2.	<p>Once the changes have been made, scroll to the bottom of the page click  button to finalize.</p>

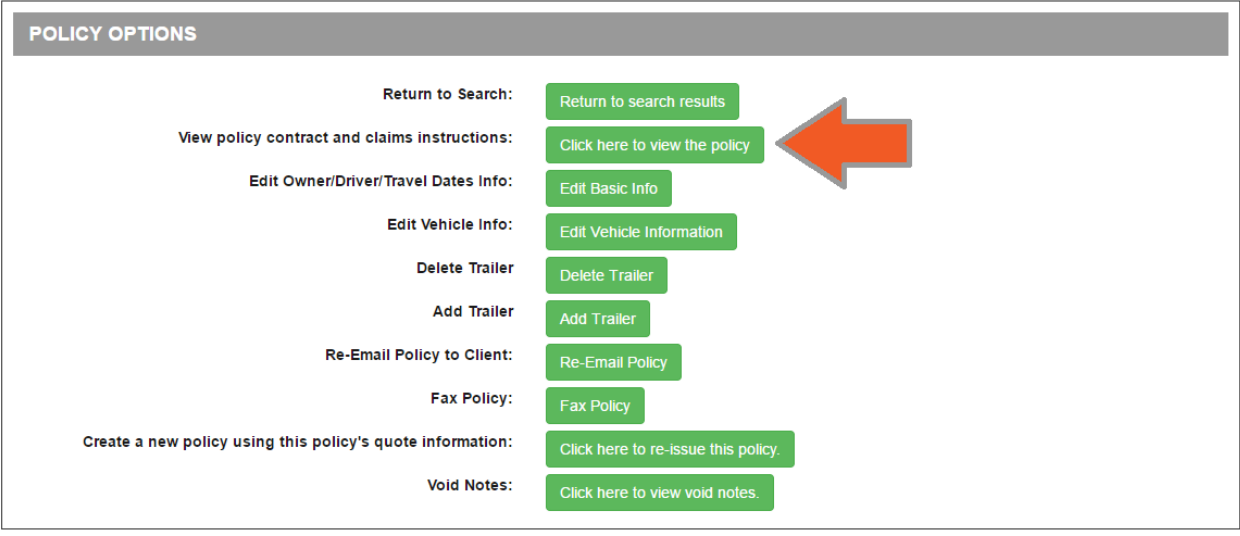
VEHICLE DETAILS	
VIN Number:	<input type="text" value="12345678901234567"/>
License Plate Number:	<input type="text" value="TBD"/>
License Plate State/Province:	<input type="text" value="Arizona - United States"/>
Lienholder Name:	<input type="text"/>
Address:	<input type="text"/>
Address (line 2):	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text" value="Arizona - United States"/>
Zip Code:	<input type="text"/>
Account Number:	<input type="text"/>

Change the Current Vehicle to Another

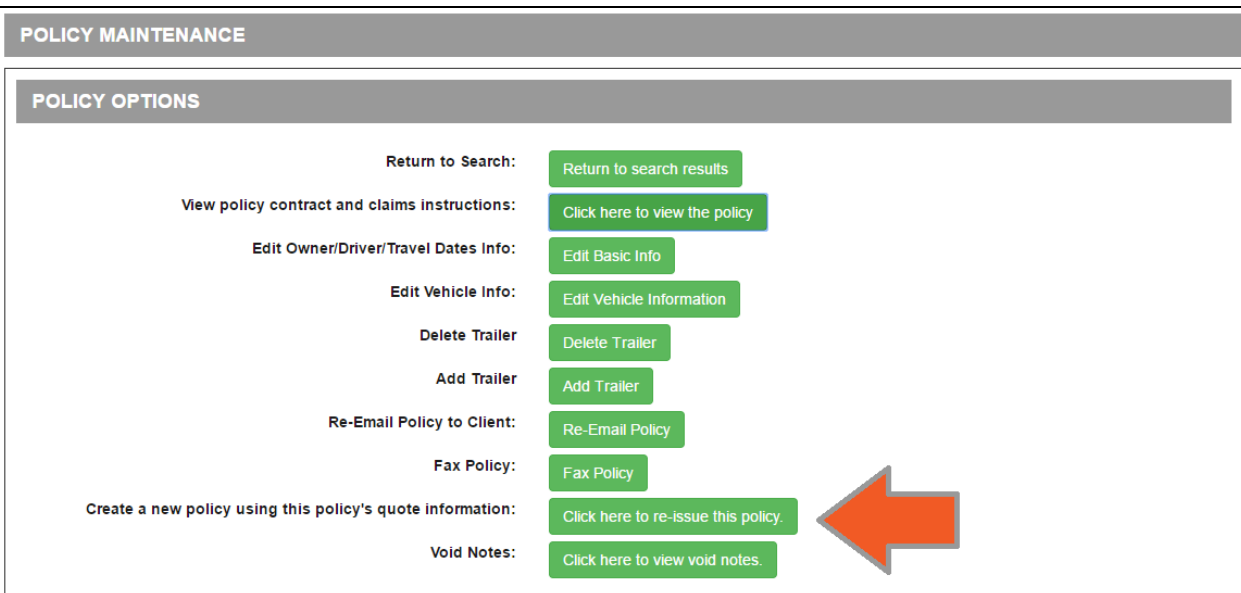
Step	Action
1.	<p>There are only two scenarios where a vehicle endorsement can be processed. Please review Cancellations and How to Re-Issue a Policy if the scenario doesn't fit the following.</p> <p>Note that the level of coverage cannot be altered during the endorsement. For example, if the annual policy is originally a liability only policy, the new endorsed vehicle will receive the exact same liability only coverages.</p>
2.	<p><u>Only six-month and annual policies have a one-time vehicle endorsement available to them.</u></p> <p>After locating the policy that needs to be edited and entering into the "Policy Options" screen, you will select the <input type="button" value="Edit Vehicle Information"/> button.</p>

	<div style="background-color: #cccccc; padding: 5px; margin-bottom: 10px;">POLICY MAINTENANCE</div> <div style="background-color: #cccccc; padding: 5px; margin-bottom: 10px;">POLICY OPTIONS</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Return to Search:</p> <p>View policy contract and claims instructions:</p> <p>Edit Owner/Driver/Travel Dates Info:</p> <p>Edit Vehicle Info:</p> <p>Delete Trailer</p> <p>Add Trailer</p> <p>Re-Email Policy to Client:</p> <p>Fax Policy:</p> <p>Create a new policy using this policy's quote information:</p> <p>Void Notes:</p> </div> <div style="width: 45%;"> <p>Return to search results</p> <p>Click here to view the policy</p> <p>Edit Basic Info</p> <p>Edit Vehicle Information</p> <p>Delete Trailer</p> <p>Add Trailer</p> <p>Re-Email Policy</p> <p>Fax Policy</p> <p>Click here to re-issue this policy.</p> <p>Click here to view void notes.</p> </div> </div> 
<p>3.</p>	<p>Select the new model year, make, model, and vehicle value. Also make sure to update the VIN, license plate and state, and if applicable lien holder information. Once the changes have been made, scroll to the bottom of the page click  button to finalize.</p> <p>If there is a premium increase between the old vehicle to the new, the difference will need to be paid in order to finalize the endorsement.</p>
	<div style="background-color: #cccccc; padding: 5px; margin-bottom: 10px;">POLICY MAINTENANCE</div> <div style="background-color: #cccccc; padding: 5px; margin-bottom: 10px;">VEHICLE INFORMATION</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Vehicle Type: *</p> <p>Number of additional drivers on this policy. </p> <p>Will you be towing anything? </p> <p>Model Year: * </p> <p>Make: * </p> <p>Model: * </p> <p>Body Style: * </p> <p>Vehicle Value (Have you verified the current market Value with KBB?) * </p> </div> <div style="width: 45%;"> <p>Car/SUV/Pickup/Van</p> <p>0</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>2006</p> <p>BMW</p> <p>X3</p> <p>SUV</p> <p>\$11,000 USD</p> </div> </div> <p style="font-size: small;">We suggest using either the Kelly Blue Book or the NADA Guide to determine the value of your vehicle.</p>

How to View and Print a Policy

Step	Action
1.	<p>After locating the policy that needs to be edited and entering into the “Policy Options” screen, you will select the Click here to view the policy button.</p>
	 <p>The screenshot shows the 'POLICY OPTIONS' interface. It includes the following options and buttons:</p> <ul style="list-style-type: none"> Return to Search: Return to search results View policy contract and claims instructions: Click here to view the policy (highlighted with a red arrow) Edit Owner/Driver/Travel Dates Info: Edit Basic Info Edit Vehicle Info: Edit Vehicle Information Delete Trailer: Delete Trailer Add Trailer: Add Trailer Re-Email Policy to Client: Re-Email Policy Fax Policy: Fax Policy Create a new policy using this policy's quote information: Click here to re-issue this policy. Void Notes: Click here to view void notes.
2.	<p>A PDF copy of the policy will be downloaded to your computer. Depending on your computer's operating system and settings will affect how to retrieve and open the PDF file once it has completed downloading to the computer.</p>
3.	<p>Once the PDF of the policy has been opened, you may view and print the policy for an insured.</p>

How to Re-Issue a Policy

Step	Action
	Re-issuing a policy is a quick and easy way to issue for an insured who has purchased with you before. Instead of having to start from scratch, our system will allow for a new quote and policy where the fields are auto-filled with the information from the previous policy.
1.	<p>After locating the policy that needs to be re-issued and entering into the “Policy Options” screen, you will select the Click here to re-issue this policy. button.</p> <p>Note, once a policy has gone into effect it may NOT be extended. The best course of action will be to re-issue the policy for the new dates requested by the insured.</p>
	 <p>The screenshot shows the 'POLICY MAINTENANCE' interface. Under the 'POLICY OPTIONS' header, there is a list of actions with corresponding buttons:</p> <ul style="list-style-type: none"> Return to Search: Return to search results View policy contract and claims instructions: Click here to view the policy Edit Owner/Driver/Travel Dates Info: Edit Basic Info Edit Vehicle Info: Edit Vehicle Information Delete Trailer: Delete Trailer Add Trailer: Add Trailer Re-Email Policy to Client: Re-Email Policy Fax Policy: Fax Policy Create a new policy using this policy's quote information: Click here to re-issue this policy. Void Notes: Click here to view void notes. <p>A large red arrow points to the 'Click here to re-issue this policy.' button.</p>
2.	<p>The MIO system will recreate the quote from the policy from which you want to re-issue from. Most, if not all, of the information will be auto-filled in from the previous policy. Make changes to the necessary fields for the new policy and issue as normal. (If assistance is needed in issuing, please review the How to Issue sections.)</p>

Cancellations

Step	Action
	<p>A Mexico Tourist Auto policy has a few criteria to determine if a policy is eligible for cancellation. These are explained during the review of disclosures before payment as well as found on the policy under “Statutory Disclosure for Insurance Coverage in Mexico” page.</p> <p>Below will be situations where a policy will <u>NOT</u> be eligible for cancellation:</p> <ol style="list-style-type: none"> 1. If the policy is a DAILY policy and the vehicle has crossed the border into Mexico. Once the vehicle has entered Mexico, the DAILY policy will <u>NOT</u> be eligible for cancellation or refunds. 2. If the policy is a SIX-MONTH policy, the insured has 20 days from the effective date of the policy to cancel. After 20 days, a SIX-MONTH policy will <u>NOT</u> be eligible for cancellations or refunds. 3. If the policy is an ANNUAL policy, the insured has 30 days from the effective date of the policy to cancel. After 30 days, an ANNUAL policy will <u>NOT</u> be eligible for cancellations or refunds.
	<p>Note, if a DAILY policy has gone into effect but the vehicle has <u>NOT</u> crossed the border into Mexico, it may be eligible for cancellation. Please contact the MIO Agent Line at 1-844-273-5527 for assistance.</p> <p>Note, for any SIX-MONTH or ANNUAL policy cancellations, please contact the MIO Agent Line at 1-844-273-5527 or email help@mexicoinsuranceonline.com for assistance.</p>
1.	<p>In order to cancel a policy, locate the policy and enter into the “Policy Options”. Select the</p> <div data-bbox="196 1293 483 1360" style="background-color: #4CAF50; color: white; padding: 5px; display: inline-block; margin-bottom: 5px;">Void/Cancel Policy</div> <p>button.</p>

	<div> <div>POLICY OPTIONS</div> <div> Return to Search: Return to search results </div> <div> View policy contract and claims instructions: Click here to view the policy </div> <div> Edit Owner/Driver/Travel Dates Info: Edit Basic Info </div> <div> Edit Vehicle Info: Edit Vehicle Information </div> <div> Delete Trailer Delete Trailer </div> <div> Add Trailer Add Trailer </div> <div> Re-Email Policy to Client: Re-Email Policy </div> <div> Fax Policy: Fax Policy </div> <div> Create a new policy using this policy's quote information: Click here to re-issue this policy. </div> <div> Void/Cancel Policy: (include notes that describe reason for cancellation) Void/Cancel Policy </div> </div>
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cancellation, view the PDF file of the policy and note the VOIDS that cover the document.
(Review [How to View and Print Policy](#) if assistance is needed to view the updated document)

04/15/17 13:05:49


EL AGUILA
GREAT AMERICAN
INSURANCE GROUP

El Aguila Compañía de Seguros
A Great American Insurance Group Company
Av. Insurgentes Sur # 1106
Col. Tlacoquemécatl
Del. Benito Juárez, C.P. 03200 México

This policy meets the requirements contemplated under the regulations for the Mandatory Civil Liability Insurance in accordance to Article 63-Bis of the Roads, Bridges and Federal Vehicle Transportation Law, therefore its payment must be done in one installment and cannot be cancelled, rescinded or terminated on a date prior to its actual end of term.

Office	Agency Name	Undwritten By	Policy Number	Issuing Date	Term								Days Term	
					From				Until					
					Day	Month	Year	Time	Day	Month	Year	Time		
11	International Insurance Group	AGUP		04/14/2017 16:08:43 MST	19	4	2017	12:01 AM (0:01 just after midnight)	24	4	2017	12:01 AM (0:01 just after midnight) MST	5	
Affiliate ID					Agent Code					Policy Costs				
					Premium:					-\$94.05				
					Agency Fee:					-\$30.00				
Issued In Favor Of					Underwriter Fee:					\$0.00				
Test Test					Tax (I.V.A.):					\$0.00				
Test 123, Test, AZ					Total:					-\$124.05				
Description of Vehicle(s)														
ID	Make & Model	Value	Year	License Plate	V.I.N.	Lienholder								
1	GMC Yukon Denali	\$22,000.00	2015	TEST123 (AZ)	12345678901234567									
Risk Specification														
Risk	Description	Insured Sum				Deductible				Premium				
Physical Damage	Collision, overturning, fire, natural phenomena, and glass breakage.	Individual listed vehicle value without exceeding market value at the time of the occurrence.				Fixed at \$500 USD				Included				
Theft	Total theft, partial theft, vandalism.	Individual listed vehicle value without exceeding market value at the time of the occurrence.				Fixed at \$1,000 USD				Included				
Liability	Liability for damages to third parties in: property and bodily injury.	\$500,000 combined single limit				N/A				Included				



How to Handle a Claim

Step	Action
	<p>In case of an accident in Mexico, it is critical that the insured calls to report the accident while STILL IN MEXICO and BEFORE crossing the border back into the United States, otherwise the claim may be denied. Both companies provide toll free, 24/7 numbers in Mexico that are printed on the policy document in multiple sections. The entire claims process is handled by the Mexican carrier that was chosen. The numbers below ONLY work while in Mexico:</p> <p>GNP: 800-026-5110 El Aguila: 800-890-9049 ABA Seguros: 800-368-1414</p>
1.	<p>The MIO Portal provides the claims handling forms that are included with every policy. Click on the  Forms Menu button to access these documents.</p>

	<div style="text-align: center; border-bottom: 1px solid black; padding-bottom: 5px;"> MEXICO INSURANCE ONLINE </div> <div style="display: flex; justify-content: space-between; align-items: center; padding: 10px 0;"> <div> <input type="text" value="Search Policies/Quotes"/> <input type="button" value="Go"/> </div> <div> Return To Agent Menu Logout </div> <div> Español </div> </div> <div style="background-color: #cccccc; padding: 5px; margin-top: 10px; text-align: center;"> EXAMPLE AGENCY - AFFILIATE AREA </div> <div style="margin-top: 10px;"> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div> Mexico Tourist Auto Quote / Issue Mexico Policy Retrieve Quote Search Policies (All Systems) Commissions Excel Reports Links For Your Website Forms Menu </div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div> Mexico Watercraft </div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div> Mexico Home Owners </div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div> Change Password </div> </div> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div> Account Options </div> </div> <div style="display: flex; align-items: center;"> <div> Logout </div> </div> </div> <div style="text-align: center; margin-top: 20px;"> <p>We proudly honor:</p> <p> Contact Us Privacy Policy <small>©1999 - 2017 International Insurance Group, Inc. DBA Mexico & RV Insurance Services CA License Number 0D06599 The functionality behind Mexico Insurance Online is protected under U.S. Patent No. 7,240,017 and other pending patents.</small> </p> </div>
2.	Each Mexican carrier's specific instructions can be found in PDF format to review and, if necessary, relayed to the insured.
3.	<p>If there are any follow-up questions for the Mexican carriers during the claim process, please utilize the USA numbers listed below:</p> <p>GNP: 1-888-823-4745 El Aguila: 1-844-227-2662 ABA Seguros: 1-877-699-6679</p>

Marketing & Advertising

Marketing Materials

Step	Action
	<p>Mexico Insurance Online offers a wide variety of marketing materials to promote and drive business to your agency. Everything from tri-fold information brochures in both English and Spanish, window clings, and posters.</p> <p>You may request any of the materials at no expense.</p>
	
	

MEXICO INSURANCE ONLINE



Option 1

1. In your Internet browser, copy and paste the following link to access the Mexico Insurance Online (MIO) Portal. You may also click on the link below.

<https://www.mexicoinsuranceonline.com/>

2. Before logging into the Producer Area, click on the blue

Agent Resources

on the right hand side of the screen.

 The screenshot shows the homepage of the Mexico Insurance Online (MIO) Portal. At the top, the header reads 'MEXICO INSURANCE ONLINE'. Below the header is a navigation bar with links: Home | Login | Sign Up | Contact. A search bar with a 'Go' button is also present. The main content area is divided into three columns. The left column is titled 'Producer Login' and contains fields for Username, Password, and Agent Code, along with a 'Login' button. The middle column is titled 'Sign Up Now' and contains text about becoming an affiliate, a 'New Agent Sign Up' button, and a 'Need Help? Click here' button. The right column is titled 'More About Us' and contains a blue 'Agent Resources' button, an 'About Us' button, a 'Products' button, and an 'FAQs' button. A large red arrow points to the 'Agent Resources' button.

MEXICO INSURANCE ONLINE

3. Inside Agent Resources in the 3rd row farthest to the right, the Supply Order Form icon is located from which the marketing materials may be ordered from. Click the blue



Supply Order
Form

As you can see below, MIO provides marketing ideas and information for your perusal.

AGENT RESOURCES

Training Material



[Training Guides](#)



[Producer Guide](#)



[Agent FAQs](#)



[Consumer & Coverage
FAQs](#)



[Get to Know Mexico Auto
Insurance](#)



[Mexico Homeowners Info](#)



Marketing Material



[Mexico Auto Insurance
Market](#)



[4 Reasons to Sell Mexico
Auto Insurance](#)



[5 Marketing Ideas for
Mexico Auto Insurance](#)



[Supply Order
Form](#)



[3 Lazy Ways to Sell More
Mexico Insurance](#)



[Mexico Insurance- Excuses
or Solutions?](#)






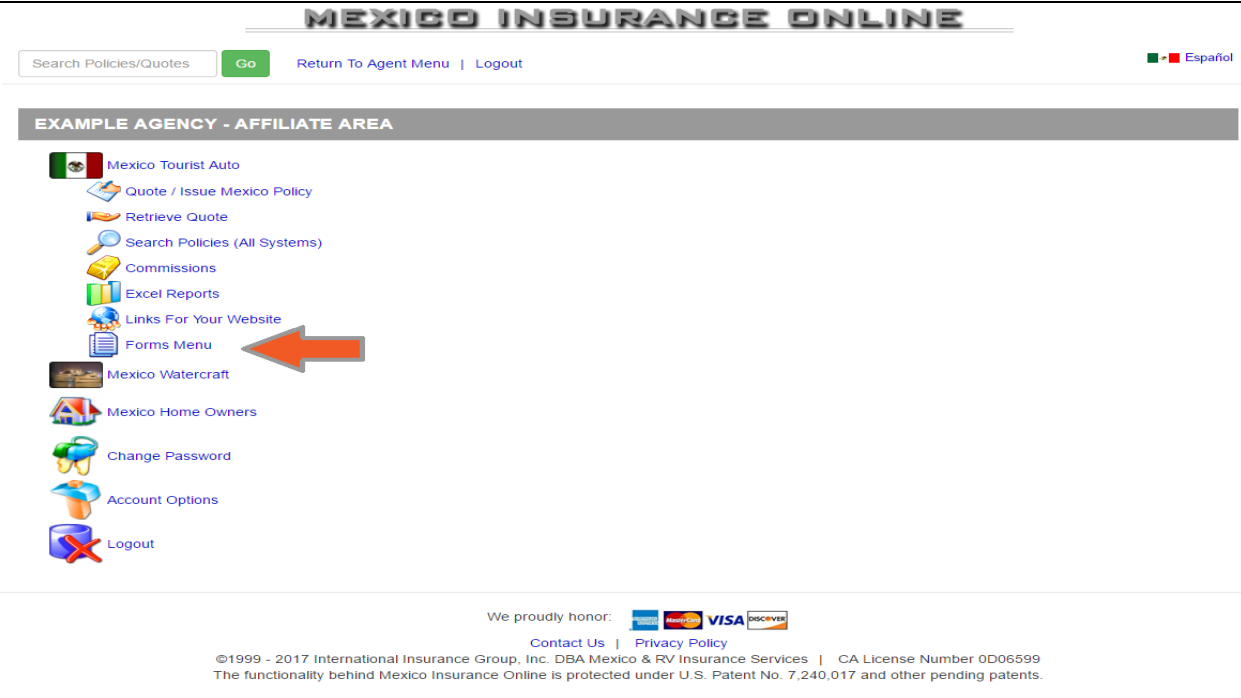

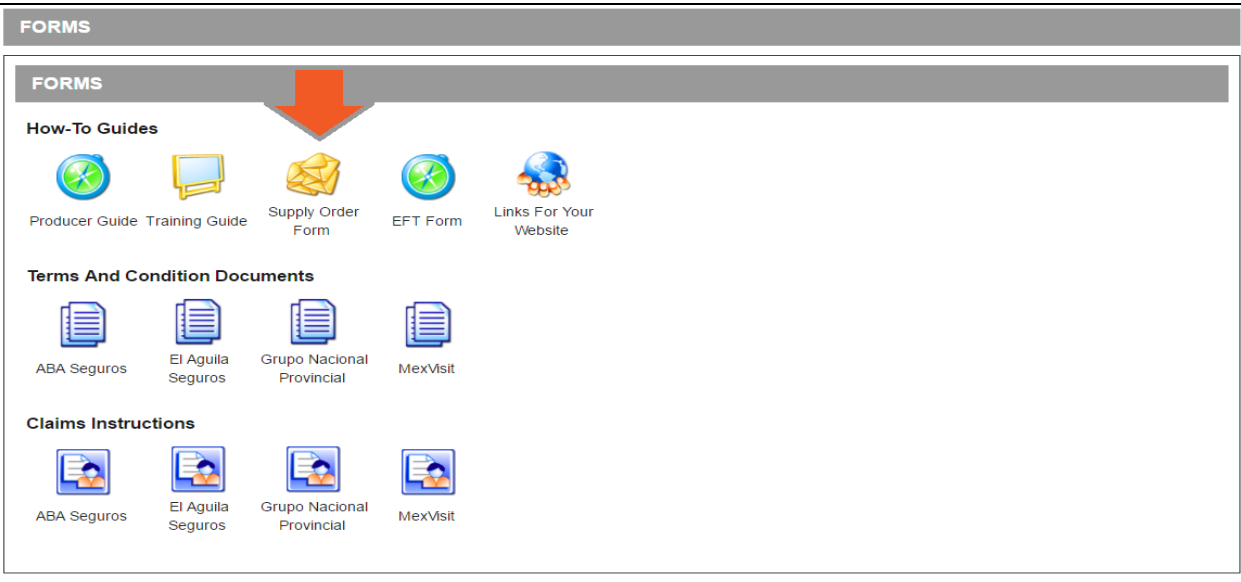
[2015 Mexico Tourist Auto
Insurance Report](#)



[Marketing Material
Examples](#)

- Trifold English
- Trifold Spanish 1
- Trifold Spanish 2
- Poster

4.	Fill out the request form with agency information as well as the marketing material that is needed.
	<div><h2>MEXICO INSURANCE ONLINE</h2><h3>Submit a request</h3><div> Ask me Anything</div><p>Mexico Insurance Online Help Center > Submit a request</p><p>Request to Renew, Change, or Cancel Your Policy</p><div>Agent Supply Order Form</div><p>Agent Name *</p><div></div><p>Agency *</p><div></div><p>Your email address *</p><div></div><p>Agency Mailing Address *</p><div></div><p>City, State, Zip *</p><div></div><p>Phone Number</p><div></div><p>Affiliate ID</p><div></div><p>Mexico Auto Brochures English Tri-fold</p><div></div><p>Mexico Auto Brochures Spanish Tri-fold</p><div></div><p>Mexico Homeowner Brochures English</p><div></div><p>Mexico Homeowner Brochures Spanish</p><div></div></div>
4.	<div>Once the form is completed, hit the . The form will be processed by our staff and the materials will be mailed out.</div>

	Option 2
1.	Once logged into the Affiliate Area, click on the  Forms Menu button
	
2.	 Inside the Forms section, click on the Supply Order Form button.
	
3.	Fill out the request form with agency information as well as the marketing material that is needed.

MEXICO INSURANCE ONLINE

Submit a request

 Ask me Anything

Mexico Insurance Online Help Center > Submit a request

Request to Renew, Change, or Cancel Your Policy

Agent Supply Order Form ▼

Agent Name *

Agency *

Your email address *

Agency Mailing Address *

City, State, Zip *

Phone Number

Affiliate ID


Mexico Auto Brochures English Tri-fold

Mexico Auto Brochures Spanish Tri-fold

Mexico Homeowner Brochures English


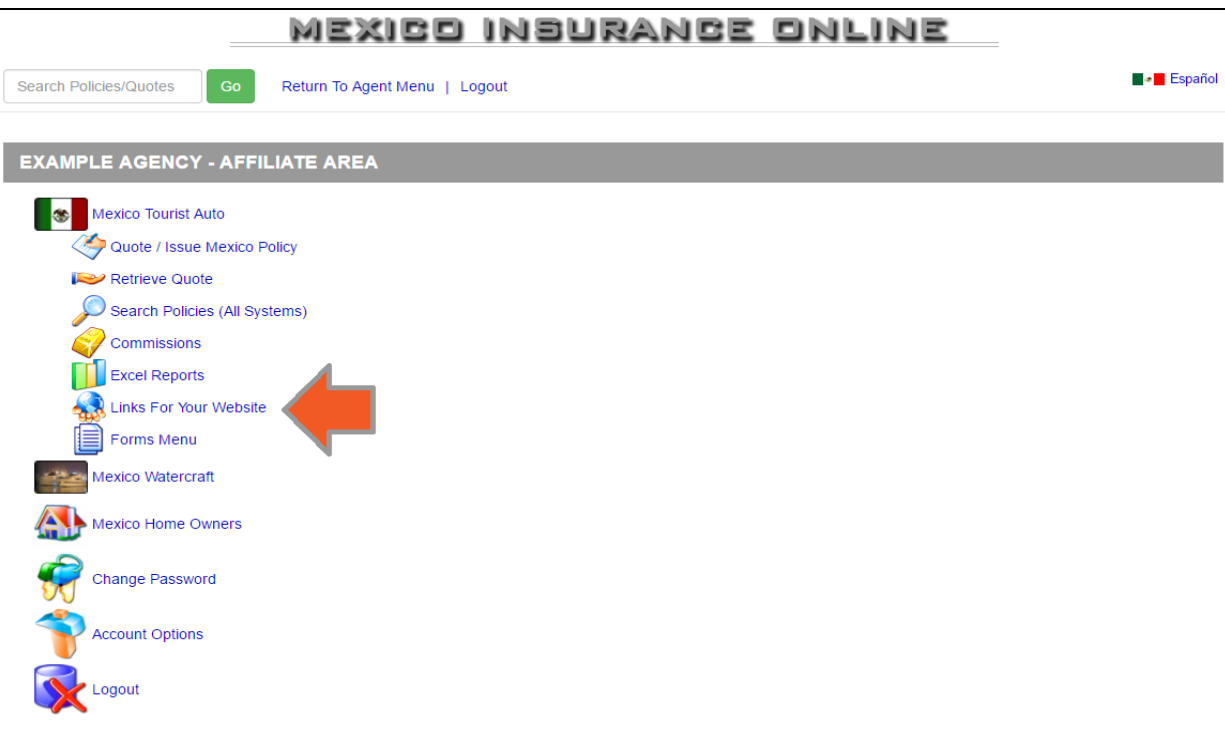
Mexico Homeowner Brochures Spanish








4.

Once the form is completed, hit the . The form will be processed by our staff and the materials will be mailed out.

MEXICO INSURANCE ONLINE

Online Advertising

Step	Action
	<p>Mexico Insurance Online provides links and pre-made banners which can be utilized for websites, social media, web newsletters and more to help promote Mexico insurance. The link and banners have an embedded code that tracks back to your account.</p> <p>Insureds have the ability to quote, bind, and print online using these links all by themselves. The best reason to utilize our links and pre-made banners is the exact same commission is paid on a web sale as a storefront sale with zero interaction from the insured.</p>
1.	<p>In your Internet browser, copy and paste the following link to access the Mexico Insurance Online (MIO) Portal. You may also click on the link below. Log into the Producer Area.</p> <p>https://www.mexicoinsuranceonline.com/</p>
2.	<p>Once logged in, you will see the products on the left of the page and inside of each there is a tab called  Links For Your Website. The pre-made banners for the different products are located within these tabs as well as the bare link.</p>
	 <p>The screenshot displays the Mexico Insurance Online (MIO) Portal interface. At the top, the header reads "MEXICO INSURANCE ONLINE" in a bold, stylized font. Below the header, there is a search bar labeled "Search Policies/Quotes" with a "Go" button, and navigation links for "Return To Agent Menu" and "Logout". A language selector shows "Español". The main content area is titled "EXAMPLE AGENCY - AFFILIATE AREA" and lists several product categories, each with an icon and a link: "Mexico Tourist Auto" (with a sub-link "Quote / Issue Mexico Policy"), "Retrieve Quote", "Search Policies (All Systems)", "Commissions", "Excel Reports", "Links For Your Website" (highlighted with a large red arrow), "Forms Menu", "Mexico Watercraft", "Mexico Home Owners", "Change Password", "Account Options", and "Logout". At the bottom, there is a footer section that reads "We proudly honor:" followed by logos for American Express, MasterCard, Visa, and Discover. Below the logos are links for "Contact Us" and "Privacy Policy". The footer also includes copyright information: "©1999 - 2017 International Insurance Group, Inc. DBA Mexico & RV Insurance Services CA License Number 0D06599" and a statement: "The functionality behind Mexico Insurance Online is protected under U.S. Patent No. 7,240,017 and other pending patents."</p>

3.	At the very top once inside the Links for Your Website section, a bare link for custom usage is provided. This link can be used directly or can be hyperlinked into anything desired. The link when used will direct the insured to your account specific quote page to begin a Mexico insurance quote.
	<div data-bbox="256 384 1474 432">LINKS FOR YOUR WEBSITE</div> <div data-bbox="370 457 1393 531"> <p>Bare Link for Custom Usage.</p> <p>http://sb.igins.com/quote/?aff_id=11596&agtdst=&office_code=</p> </div>
4.	In order to utilize a pre-made banner just copy and paste the HTML code of the banner that is desired into the website designer. The pre-made banner when used will direct the insured to your account specific quote page to begin a Mexico insurance quote.
	<div data-bbox="256 678 1482 961"> <p>BANNER_LINKS_300X250MEXICOTRAVEL_HEADER</p>  </div> <div data-bbox="256 961 1482 1161"> <p>BANNER_LINKS_MEXPRO_BANNER_240X160_HEADER</p>  </div> <div data-bbox="256 1161 1482 1371"> <p>English Ruins 2</p>  <div data-bbox="261 1293 1477 1367"> <pre> </pre> </div> </div> <div data-bbox="256 1371 1482 1507"> <p>Lighter Ruins</p>  </div> <div data-bbox="256 1507 1482 1612"> <p>Spanish Blur</p>  </div> <div data-bbox="256 1612 1482 1707"> <p>English Blur</p>  </div> <div data-bbox="256 1707 1482 1808"> <p>English Border</p>  </div>